



# EPR NUUSBRIEF NEWS LETTER

**Important Notice** The monthly fee will increase from the 1<sup>st</sup> December 2011 with R 10,00 per radio  
The yearly communication admin fee for 2012, will remain unchanged per radio  
The above amounts will be collected via debit order with effect 1 December 2011

Despite the severe increases in fuel and labour we managed to keep the increases between 3 to 6%

**Belangrike Kennisgewing** *Neem kennis dat die maandelikse fooi verhoog met R 10,00 per radio  
Die jaarlikse kommunikasie admin fooi vir 2012 bly onveranderd per radio  
Bogenoemde sal per debierorder gehef word vanaf 1 Desember 2011*

Ten spyte van buitensporige verhogings in petrolpryse en arbeid kon ons die verhoging beperk tussen 3 tot 6%

## NUWE TEGNOLOGIE / NEW TECHNOLOGY



EPR is besig om tans 'n stelsel te toets wat direk alle noodseine na 'n elektroniese eenheid in die reaksievoertuig sal stuur, om sodoende ons reaksietye nog meer te verbeter. 'n Groot voordeel van die eenheid is dan ook dan alle kliënte hulle identiteit op die eenheid sal moet bevestig deur hul korrekte kansellasiekode uit 'n lys van moontlikes te kies. Op die wyse word daar dan verseker dat met die regte persone kontak gemaak word.

**Om die stelsel ten volle te benut versoek ons dat die kliënte wat nie reeds hul eie geheime kansellasiekode het nie, EPR so spoedig moontlik van een sal voorsien, deur in te skakel.** Hierdie is dieselfde kode wat u gebruik om u alarm mee te kanselleer. **Kontak asb vir Vanessa gedurende kantoor ure op 011 278 6000 om u kode te aktiveer.**

*At EPR we are currently in the process of testing a hand held electronic unit that will receive all emergency signals in the reaction vehicle, in an attempt to even better our reaction times. A huge advantage of this unit is that customers will need to confirm their identity by selecting their chosen cancellation code from a possible list of codes. By doing this, the reaction will be able to confirm that they are making contact with the right persons.*

**To this extent and in order for the system to function correctly we require all customers without a cancellation code to please contact our offices and provide us with such a cancellation code. This is the same code that you would use to cancel your alarm with our control centre. Kindly contact Vanessa on 011 278 6000 during office hours to activate your cancellation code.**

## TOEGANG TOT PERSELE / PROPERTY ACCESS

Meer en meer reaksieoffisiere word beseer deur toegang te probeer verkry by kliënte. Die situasie word bemoeilik deur kwaai honde, elektriese heinings en pallisades. ONTHOU dit bly u plig om te verseker dat ons veilige toegang tot u perseel het. Hulle werk is reeds BAIE gevaarlik – help hulle om u te help!

*We have experienced an increase in the number of injuries sustained by reaction officers in an attempt to gain entry into premises, escalated by factors such as dogs, electric fences and palisades. REMEMBER it remains your responsibility to ensure safe access into the premises. Help them to help you, by making it easier!*

